ISSN 0975 - 2854
IC Value (2014) = 7.92
Indexed in Google Scholar
Indexed in Scopus
NAAS Rating = 2.58

JOURNAL METRICS

Google Scholar h5-index: 4; Google Scholar h5- median: 4

₹ 350/-

PRABANDHAN: INDIAN JOURNAL OF MANAGEMENT

VOLUME: 10

ISSUE NUMBER: 1
(MONTHLY)

JANUARY 2017

Humane Humanitarians : A Study of Personal Characteristics of Emergency Relief Workers

- Yamini Meduri
- Fakruddin Ali Ahmed

The Relationship Between Employee Job Satisfaction, Perceived Customer Satisfaction, Service Quality, and Profitability in Luxury Hotels in Kuala Lumpur

- Harcharanjit Singh
- Roselina Ahmad Saufi
 - Rahayu Tasnim
- Maizaitulaidawati Hussin

State of IT Adoption in SMEs in India

Jitendra Singh Tomar

Corporate Social Responsibility Practices and Their Impact on the Community : A Case Study of Ambuja Cement Ltd.

- Santosh Kumari
 - Anil Sehrawat
 - Tanu Sharma



VOLUME: 10

ISSUE NUMBER: 1

₹ 350/-

JANUARY 2017

11

CONTENTS

HUMAN RESOURCE MANAGEMENT

Humane Humanitarians :
A Study of Personal Characteristics
of Emergency Relief Workers

Yamini Meduri Fakruddin Ali Ahmed

ORGANIZATIONAL MANAGEMENT

The Relationship Between Employee
Job Satisfaction, Perceived Customer
Satisfaction, Service Quality, and Profitability
in Luxury Hotels in Kuala Lumpur

Harcharanjit Singh 26 Roselina Ahmad Saufi Rahayu Tasnim Maizaitulaidawati Hussin

FNTREPRENEURSHIP AND INNOVATION

State of IT Adoption in SMEs in India

Jitendra Singh Tomar 40

CORPORATE SOCIAL RESPONSIBILITY

Corporate Social Responsibility Practices and Their Impact on the Community:
A Case Study of Ambuja Cement Ltd.

Santosh Kumari Anil Sehrawat Tanu Sharma

54



₹ 350/-**FEBRUARY 2017 ISSUE NUMBER: 2 VOLUME: 10** CONTENTS CORPORATE SOCIAL RESPONSIBILITY 7 **Anupam Singh Investigating the Nexus of Corporate** Priyanka Verma Social Responsibility and Brand **Equity: A Systematic Review** STRATEGIC DECISION MAKING **Amit Kundu** 26 Measuring Uncertainty and Arabinda Bhattacharya its Strategic Implications **HUMAN RESOURCE MANAGEMENT** Shruti Tripathi 41 **Evolving Human Resource** Shalini Gautam Landscape of the Indian Retail Ankur Lal **Sector: Bridging the Skill-Gap ORGANIZATIONAL MANAGEMENT** 53 Quantification of the Impact **Akanksha Dubey Mrinalini Pandey** of Big Five Personality Traits on Political Skills



VOLUME: 10 **ISSUE NUMBER: 3** ₹ 350/-**MARCH 2017** CONTENTS ENTREPRENEURSHIP Murlidhar A. Lokhande **Analysis of Entrepreneurial Skill Development of Disadvantaged Group Entrepreneurs ENTREPRENEURSHIP & INNOVATION Rewa Singh Food Processing Industries: An Engine** 19 Ravindra Tripathi for Growth in Uttar Pradesh CORPORATE SOCIAL RESPONSIBILITY G. Ramesh 35 An Analytical Study of Corporate Social Responsibility Spending by Shilpa Peswani **Companies Based on Government** of India's CSR Mandate STRATEGIC MANAGEMENT Makhmoor Bashir **Value Creation Through Business** 53 Rajesh Verma Model Innovation: A Case Study of Connect Broadband



APRIL 2017 ₹ 350/-**ISSUE NUMBER: 4 VOLUME: 10** CONTENTS **HUMAN RESOURCE MANAGEMENT** Puja Khatri A Study of Protean Career Orientation and Khushboo Raina **Organizational Commitment of Permanent** and Contractual Faculty Teaching Professional Courses in Delhi - NCR **HUMAN RESOURCE MANAGEMENT Measuring Cognitive Job Satisfaction -**M. A. Sanjeev Job Attributes to be Included: **A Literature Review** ORGANIZATIONAL MANAGEMENT 33 **Tahir Akhtar** The Key Motivating Factors of **Ahmad Zahir Employee Retention: A Resource** Mohammad Ali Tareg **Based View** Akbariah Mohd Mahdzir CORPORATE SOCIAL RESPONSIBILITY **Holistic Framework and its Dimensions Veda Devanand Malagatti** for Egalitarian Implementation of **Corporate Social Responsibility**



ISSUE NUMBER: 5 ₹ 350/-**MAY 2017** VOLUME: 10 CONTENTS **HUMAN RESOURCE MANAGEMENT** Vijai N. Giri Does Job Satisfaction Help in **Understanding Automotive** S. Pavan Kumar Vishnukant Rajesh **Employees' Turnover Intention?** ORGANIZATIONAL MANAGEMENT **Amrita Mohanty** Revisiting the Arthashastra: An 24 **Ganesh Prasad Das Approach to Emotional Intelligence CORPORATE SOCIAL RESPONSIBILITY** Santosh Kumari 37 **Community Perception and** Tanu Sharma **Expectations on Corporate Social Anil Sehrawat Responsibility: A Comparative Case** Study on Ambuja and ACC Limited ORGANIZATIONAL MANAGEMENT Devika Rani Sharma 49 Book Review: Human Drama Inc. Emotional Intelligence in the Workplace



VOLUME: 10 ISSUE NUMBER: 6 ₹ 350/-**JUNE 2017** CONTENTS TOURISM MANAGEMENT **Onward Ho! Studying Place** Aleesha Abdulla Emotions, Language Style, and Kalyani Suresh **Social Tendencies in Travel Blogs EDUCATION MANAGEMENT** From Bhutan, with Love: Exploring Vikrant Kaushal 29 the Perceptions of Bhutanese **Suman Sharma Students Studying Tourism and** Sidharth Srivastava Hospitality in an Indian University Nurmahmud Ali **EDUCATION MANANGEMENT** Ritika Aggarwal **Economics of E-Learning** 40 in Higher Education: The Indian Case **HUMAN RESOURCE MANAGEMENT Moderating Effect of Work Place Fabian James** 49 Support on the Social Life of S. Sudha **Night Shift Employees**



VOLUME : 10	ISSUE NUMBER : 7	₹ 350/-	JULY 2017
	CONTENT	S	
ORGANIZATIONAL	BEHAVIOUR	hay never to a solidar to a sol	nÚ -
Impact of Integrate	tencies of Managers	Datta S. Taware Sony Kumari K. B. Akhilesh H. R. Nagendra	7
HUMAN RESOURC	E MANAGEMENT		
A Qualitative Analy Approach Towards and Work Engagem	Teachers' Burnout	Rupesh Rajak Bibhas Chandra	24
HUMAN RESOURCE	MANAGEMENT	pps, test. Last Avanta Mercal. Last Construction of the electronic Construction of the construction	et escapera detales
Work-Life Balance a Health: A Cross-Se of Manufacturing a	ctional Analysis	Kshitija Mittal Karminderjit Singh Geetika Sharma	34
HUMAN RESOURC	E MANAGEMENT		
Upshot of Occupational Stress on Work Life Balance of Employees Working in Information Technology Organizations in Chennai		K. Kala N. Akbar Jan A. K. Subramani R. Banureka	50

⁶ Prabandhan : Indian Journal of Management • July 2017



VOLUME: 10 ISSUE NUMBER: 8 ₹ 350/-**AUGUST 2017** CONTENTS **ORGANIZATIONAL BEHAVIOUR Enhancing Employee Engagement Pramod Kumar Chug Through a Novel Mathematical Model** Vibhuti in the Hospitality Sector of India **HUMAN RESOURCE MANAGEMENT** Inclusion in Army: A Study of Anupama Munshi **Acceptance of Women Leaders** Suruchi Pandey by Men in Uniform **TECHNOLOGY AND OPERATIONS MANAGEMENT Investigation Through System** Prashant R. Nair 42 Mridula Sahay **Dynamics for the Benefits of ICT Intervention in Distribution** S.P. Anbuudayasankar STRATEGIC DECISION MAKING Dangal: Cinematic Representation Nirankush Dutta 52 of Competitive Marketing Strategy Anil K. Bhat



₹ 350/-**ISSUE NUMBER: 9 SEPTEMBER 2017 VOLUME: 10** CONTENTS KNOWLEDGE MANAGEMENT A. Arun Kumar **Invigorating Knowledge Sharing in** Vedulla Shekhar **Higher Education: Indian Initiatives ORGANIZATIONAL BEHAVIOR** G. Radha Kiranmayi Me and My Brand - A Study on Employee 16 P. Jyothi **Perspective** ORGANIZATIONAL BEHAVIOR **Surjit Kaur** 28 **Role of Perceived Organizational Support in Aneet Bedi** the Relationship of Procedural Justice with **Organizational Commitment** ORGANIZATIONAL BEHAVIOR **Emotional Intelligence and Personality: Priyam Dhani** 39 Tanu Sharma Their Relationship in the Indian Context



ISSUE NUMBER: 10 ₹ 350/-VOLUME: 10 OCTOBER 2017 CONTENTS **HUMAN RESOURCE MANAGEMENT** Badrinarayan S. Ramaprasad **Human Resource Management Practices** K. P. Nandan Prabhu and Organizational Commitment: A Sethumadhavan Lakshminarayanan Comprehensive Review (2001-2016) Yogesh P. Pai CORPORATE GOVERNANCE **Binoti Patro Corporate Governance as a Moderating** Variable for Identifying the Relationship J.K. Pattanayak **Between CSR and Earnings Management:** A Study of Listed Indian Mining Firms **HUMAN RESOURCE MANAGEMENT** Akashdeep Joshi 41 Recent Trends in HRM: **Nita Sunny** A Qualitative Analysis Using AHP Sakshi Vashisht **HUMAN RESOURCE MANAGEMENT** 53 **Dimensions of Occupational Stress** Rashmi Rai **Impacting Turnover Intentions Amongst Shruti Tripathi BPO Employees: An Empirical Study**



₹ 350/-**NOVEMBER 2017 ISSUE NUMBER: 11** VOLUME: 10 CONTENTS **EDUCATION MANAGEMENT** Ramajanaki Doraiswamy Iyer **Developing and Validating** a Questionnaire to Measure Some Factors of School Culture: **A Psychometric Process** SUPPLY CHAIN MANAGEMENT Hariharan Ganeshan **An Empirical Analysis on Supply** 19 P. Suresh Chain Problems, Strategy, and Performance with Reference to SMEs **TECHNOLOGY MANAGEMENT** Ramesh Kumar Bagla 31 **Customers' Expectations and** Jasmine Khan Satisfaction with Online Food **Ordering Portals** STRATEGIC DECISION MAKING Girish Mainrai 45 **Strategic Diversification:** A Case of a National Bank



VOLUME: 10 ISSUE NUMBER: 12 ₹ 350/-**DECEMBER 2017** CONTENTS **EDUCATION MANAGEMENT** Teena Bagga **Accreditation Compulsion or** 7 **Inducement: A Perception Study of Various Stakeholders BUSINESS ETHICS** A Study on the Relationship Between Shivani Chetan Inamdar 20 Presence of Women in Boards and Asha Nagendra **Corporate Reputation** INTERNATIONAL BUSINESS **Export Market Orientation Strategy,** Harcharanjit Singh 32 Roselina Ahmad Saufi **External Environment, and Export** Asan Ali Golam Hassan Performance of SMEs in Malaysia **TECHNOLOGY MANAGEMENT Ashok Kumar Katta Reality of Electronic Governance** 50 with Special Reference to Punjab